

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert R. Bushey et al.
Serial No.: 10/736296
Date Filed: December 15, 2003
Group Art Unit: 2626
Confirmation No.: 3736
Examiner: Neway, Samuel G.
Title: *System, Method and Software for a Speech-Enabled Call
Routing Application Using an Action-Object Matrix*

MAIL STOP – AF
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

In response to the Final Office Action mailed October 22, 2007, Applicants respectfully submit the following amendments set forth below and request favorable action thereon.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

A petition extending the period for response is submitted herewith.